**Candidate**

**PROFILE**

17 years of experience in Information Technologies for several industries such as real state, financial services, retail, manufacturing and software. I´ve been working as a CRM Consultant and implemented Call centers developing CTI Web applications interacting with CRM Systems. Over 8 years working SQL Databases, data warehouse and BI programing skills, for the last 3 years I´ve started upgrading my skills as a full stack Software developer on the latest cutting edge technologies and frameworks such as Azure cloud services, web applications, web API and rich UX applications.

My main stack of development is .Net C# + MVC + JavaScript + AngularJS (fornt-end) + sql(DB), all this is driven by agile methodologies, leading to well executed sprints. Since I understand root programming logic instead of learning just a language.

TECHNICAL SKILLS

*Tools;* .Net, C#, Web Development, MVC, Entity Framework ,LINQ, WC, XML, OOP, JavaScript, JQUERY, AngularJS, Bootstrap, HTML, CSS, Web API, Azure Cloud Services, Linux, Java, MySql, SQL, Business Intelligence, Windows Network Administration, Web Design, TFS, SVN, Git.

**EXPERIENCE HIGHLIGHTS**

SOFTTEK

**03/2016-Current SOFTTEK**

Job Role: .Net Senior Developer

Responsibilities:

* Provide fast and reliable solutions.
* Web applications maintenance and support, implementing change requests.
* Testing code.
* Programming web services.
* Programming backend and front-end.
* Migrating repositories SVN

Methodologies used: SCRUM

Tools used: Visual Studio 2013, C#, MVC, HTTP, JavaScript, AngularJS, KnockoutJS, Linux, TFS, SVN, GitHub, TeamForge, TortoiseSVN, SQL, Postgres, TDD.

**NASOFT USA**

**03/2015-03/2016 NASOFT USA**

Job Role: .Net Senior Developer

Responsibilities:

* Software Developer, application maintenance and support,
* Implementing change requests.
* Developing our core product application and middleware to provide solutions for real state industry, based on azure cloud.
* Programming web services Integration to our core system with salesforce.
* Programming internal solutions for cloud orders processing monitoring system
* Programming new requirements and change requests for PORT system application using WCF to communicate with Salesforce.
* Programming Web API Services with Cloud Services on Windows Azure.
* Programming Web Services for data interchange with internal and third parties systems such as salesforce and CRM

Methodologies used: SCRUM

Tools used: Azure, Visual Studio 2010, C#, MVC, WCF, Web API, OOP, LINQ, HTML, CSS, JavaScript, JQUEY, Bootstrap, JSON, XML, XSLT, XPath, Ms. SQL

**Magistral Agente de Seguros**

**08/2011-02/2015 Magistral Agente de Seguros**

Job Role: Programmer Analyst and IT Supervisor

Responsibilities:

* Provide solutions for internal customers according to business operations.
* Designing, programming a Customer Service web application with ASP.Net in compliance with CTI application for IP Telephony functionality.
* Developing High Security Mobile Desktop application oriented to not connection, using AES encryption algorithm.
* Designing and programming an Intranet Web portal Application Nationwide
* Performing backups, restores, maintenance, security and High Availability for Microsoft SQL (2005,2008,2012) and MySQL Server( 5.1, 5.5)
* Reengineering a legacy system to OOP Architecture, so the system was Improved and flexible to the support and maintenance.
* Administering and programming change requests for payroll client-server application in order to adapt it in compliance to payment internal politics and business rules.
* Creating use case and class diagrams.
* Creating reports in Excel using macros also pivot tables, charts retrieving data information from SQL Server and MySQL.
* Web reporting using RDLC reports using Data Sets and Creating Reports using Crystal Reports 11.
* Implementing Infrastructure Services for Call Center. Dealing and developing IT providers.
* Installing and Configuring Windows servers with failure tolerance schemas.
* Administering Projects and budget.
* Implementing Call Center Infrastructure (VoIP, PBX, IVR, CTI applications).

Methodologies used: SCRUM

Tools used: Visual Studio 2013, C#, VB, MVC 4, CSS3 , HTML 5, LINQ to Entities, C# programming language, OOP, LDAP Active Directory, .Net Framework 4.0, 4.5, Crystal Reports 11, Ms. SQL, MySQL.

**Grupo As**

**08/2008-07/2011 Grupo As**

Job Role: Programmer Analyst

Responsibilities:

* Implementing and customizing ERP Microsoft Dynamics SL.
* Programming Reports on Crystal Reports X.
* Analysis, Adjustments and Programming change requests for ERP System over user requirements.
* Programming a JAVA Application to send SMS Text Messages.
* Designing and Implementing the Operations for Service Desk under ITIL Std.
* Implementing Microsoft Dynamics CRM, CRM Mobile system and customizing them according to the business.
* Programming Transact PL-SQL in Oracle 91 using stored procedures and functions for calculated fields.

Methodologies used:

Tools used: Crystal Reports v10, Microsoft SQL 2008, Dynamics SL 6.5,PL/SQL MS CRM 4.0, Visual Basic .Net, & Java, Oracle 9i

**Sistemas Digitales**

**09/2007-08/2008 Sistemas Digitales**

Job Role: CRM Consultant

Responsibilities:

* Implementing ERP Microsoft Dynamics SL.
* Installing, configuring and customizing Microsoft Dynamics CRM 4.0.
* Gathering and collecting requirements.
* Working with CRM Workflows, plugins and creating new CRM Entities.
* Implementing Scribe integration Connector for different data sources.
* Interface with TK Dialogs to create custom interfaces in CRM.
* BI, Analytics, processing cubes and performing data mining.

Methodologies used:

Tools used: DYNAMICS CRM 4.0, SCRIBE, TKDIALOGS, JAVA SCRIPT, ASP.NET, VISUAL BASIC .NET 2005, JAVA SCRIPT, AJAX, MICROSOFT SQL, REPORTING SERVICES, OLAP/ANALYSIS SERVICES.

**C&A MODA**

**09/2004-08/2007 C&A MODA**

Job Role: Database Analyst

Responsibilities:

* Implementing ERP Microsoft Dynamics SL.
* Designing data models for implementing OLAP data base Solutions like cubes, data mining, reports for scored cards on wich managers make decisions.
* Designing, programming and implementing Campaign Analyzer software and Campaign Builder system for tracking and performing marketing campaigns.
* Clustering customer database ranked by profit, Activity and Customer loyalty. Segmentation and Reporting customer database variables by gender, age, store, Ranked by customer profit, accumulated sells: per year, year to date.

Methodologies used:

Tools used: MICROSOFT SQL 2005, OLTP/OLAP DBs, ANALYSIS SERVICES, DATA MINING, Visual Studio, Business Objects Web Intelligence, Excel Macros & Microsoft Access.

**KODAK**

**03/1999-08/2004 Kodak de México.**

Job Role: Database Analyst, Software Developer

Responsibilities:

* Analysis, designing, programming and implementing MCP system in Colombia and Panama.
* International project participation in Rochester, New York: programming a billing interface between MCP system and SAP ERP system in order to load billing information

Methodologies used:

Tools used: Oracle Database 9i , Visual Basic 6.0, SAP.

**EDUCATION, TRAINING & CERTIFICATIONS**

**Education**

**Universidad de Guadalajara**

BS, Computer Science and Engineering March1995 – February 1999

**Certifications**

Microsoft Certified Technology Specialist in .Net Framework 4, Web Applications. ASTER-GDL. 2013

Microsoft Dynamics CRM 3.0 Customization. EXECUTRAIN. 2008

Microsoft Dynamics CRM 3.0 Installation & Configuration. EXECUTRAIN. 2008

Microsoft Dynamics CRM 3.0 Applications EXECUTRAIN. 2008

**Training**

20487 – Developing Windows Azure and web Services. 2015

20480B - Programming in HTML5 with JavaScript and CSS3. 2013

10264 – Developing Web Applications With Microsoft Visual Studio 2010. 2012

10265 – Developing Data Access Solutions With Microsoft Visual Studio 2010. 2012

10267 – Introduction to Web Development with Microsoft Visual Studio 2010. 2012

OLAP Solutions Using Microsoft SQL Designing and Implementing

Populating a Data Warehouse with SQL Data Transformation Services.

Programming a Microsoft SQL Server Database.

Implementing and administering Ms. Windows 2000 Directory Services.

Implementing Ms. Windows Network Infrastructure.

Implementing Ms. Windows 2000 professional and server.

Windows 2000 network & operative system essentials.

Business Object Web Intelligence XI.